Learn English for free.

The Hospital
Study Guide

SEASON 1
## STUDY GUIDE CONTENTS

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Watch · Read · Learn

www.nyc.gov/WeSpeakNYC
Something magical happens in the hospital.

Ask Alisha...
Mrs. Medina and Alisha

Mrs. Medina is in the hospital. Her grandson draws her a picture.

So, how was your visit with the family? Oh, I see you have an artist in your family!

My grandson.

Is that your house?

Yeah. It’s nice to see my home again.

You must miss it very much.

Mrs. Medina is afraid she will never go home.

Yeah. I can’t wait to go back home. But sometimes, I think I’ll never...

Mrs. Medina, we want you to get well as soon as possible. We will do everything we can to help.
Alisha and Daniel

Alisha tells Daniel about Mrs. Medina.

She’s afraid she may never walk again.

Who? Mrs. Medina?

If only we could find a way to encourage her.

Maybe if she talks about happy times.

Maybe that would work!

encourage = give hope
The Next Day

Mrs. Medina remembers her life in Colombia.

I used to love to draw when I was growing up in Colombia.

But when I came to this country, I was so busy. I stopped.

Alisha encourages Mrs. Medina to draw again.

Drawing is like riding a bicycle.

Riding a bicycle?!

Once you learn, you never forget. I bet you can still draw.

Later, when Mrs. Medina is alone...

I bet = I’m sure
Mrs. Medina Is Feeling Better

A few days later, Mrs. Medina has a surprise for Alisha.

Mrs. Medina drew beautiful pictures of the hospital workers.

Oh, my goodness! That’s Dr. Patel. She’s going to love this!

And that’s Daniel! How funny. It looks just like him.
Mrs. Medina has one more picture.

I almost forgot... I have one more picture to show you.

Ohhh! Now, who’s that?

Just a wonderful nurse that I know.

These are all so beautiful.

Take them. They are yours. They are for everyone.
Hang Them on the Wall?
Everyone loves the pictures. The medical director has a question.

Daniel shows him the pictures, and Dr. Patel has an idea.

What’s going on? What’s all the excitement about?

Dr. Collins, a patient did these. Aren’t they wonderful?

It would be great if we could hang them on the wall.

Dr. Collins isn’t sure.

Hang them on the wall, Dr. Patel?

Yes, hang them on the wall, Dr. Collins. Don’t you agree, Alisha?
Let’s Have an Art Show!

Mrs. Medina’s pictures are on the wall. The hospital workers want more art.

Everybody loves them.

People on the other floors are talking. They want pictures, too.

But Mrs. Medina can’t draw pictures of everyone. It’s a big hospital.

Wait a minute… Some of the people who work here are artists, too.

They make a plan.

There are probably lots of people who work here who draw and paint and take pictures.
The Workers Organize an Art Show

Daniel puts up a sign. Orlando talks to Clayton.

Hey, Clayton. Did you hear about the art show?

Clayton paints with a mop! Halina takes photographs.

Toni makes a West Indian headdress.

This is for the art show.
Art in the Hospital

Mrs. Medina wants to talk to Dr. Collins.

Excuse me? Are you in charge of this hospital?

Yes, I am.

She has an idea.

Can you please come into my room for a minute?

A little later, Dr. Collins is in a good mood!

Art in the hospital... I love it!
The Art Show Opens

A reporter from a local newspaper comes to the art show.

My name is Nguyen Tran with the Big City News.

Can you tell me your name and a few things about yourself?

My name is Viviana Medina.

I come from Colombia.

But thanks to the staff here, I am alive today, and I’m walking.

Four months ago, I had a terrible accident. I thought I would never walk again.

It’s a magical moment.

There is beauty in the hands of these workers and in the goodness of their hearts.

staff = workers
1. My name is Alisha. I’m a nurse at Elmhurst Hospital. I help patients get better. I give them medicine. I talk to them, and I listen to them.

2. My name is Daniel. I’m a nurse, too. Alisha is my coworker. She comes from the Caribbean. I’m from the Philippines. The workers in this hospital come from all over the world.

3. My name is Dr. Patel. I come from India. Mrs. Medina is one of my patients. I help her walk again.

4. My name is Halina. I’m from Poland. I serve food to the patients in the hospital. In my free time, I like to take pictures.

5. My name is Orlando. I’m a maintenance worker from Peru. The nurses and doctors take care of patients. I take care of the building! I also hang the pictures in the art show on the wall.

6. My name is Clayton. I’m from Queens. I also take care of the hospital building. I’m a janitor. Did you see the painting with a mop? That’s my art work!
7. My name is **Toni**. I am a security guard. I come from the Caribbean. In my free time, I make costumes for the West Indian Day Parade in Brooklyn.

8. My name is **Dr. Collins**. I live in Staten Island. I’m a medical director, not an art director. But I love the art in my hospital.

9. My name is **Mrs. Medina**. I come from Colombia. A few months ago, I had a terrible accident. The people in this hospital are fantastic. Thanks to them, I’m alive and I’m walking. I’m drawing again, too. Do you like my art?

10. My name is **Nguyen Tran**. I come from Vietnam. I’m a newspaper reporter. I interview the workers in the hospital. They tell me their stories. New York City is amazing. Eight million people from all over the world. Eight million stories!

Here are two other characters in **The Hospital**. Watch the show and meet them!

We are interpreters. We help patients who don’t speak English.

This means “peace” in Arabic.

This means “get well soon” in Chinese.
What Happens?

Complete the sentences. Follow the example.

draws • feels • takes care of • used to • works

1. Alisha _______ works _______ as a nurse in a hospital.

2. Alisha ___________ Mrs. Medina, one of her patients.

3. Mrs. Medina ___________ draw when she was a child.

4. Mrs. Medina ___________ pictures of the hospital staff.

5. Mrs. Medina ___________ much better when she draws.

interviews • loves • makes • organize

paints • takes • want


7. Workers on other floors ___________ Mrs. Medina to draw pictures of them, too.

8. Alisha and her coworkers decide to ___________ an art show.

9. Halina, a food service worker, ___________ photographs.

10. Toni, a security guard, ___________ a West Indian Day Parade headdress.

11. Clayton, a janitor, ___________ with his mop!

12. Nguyen Tran, a reporter from the Big City News, ___________ Mrs. Medina about her life and art.
Where Is It?

Find these things in the story.
Write the page number(s). Follow the example.

1. balloons in Mrs. Medina’s room  pages 3, 5
2. Mrs. Medina’s markers
3. employee mailboxes
4. Daniel’s sign about the art show
5. Clayton’s mop
6. Halina’s camera
7. Toni’s headdress
8. Mrs. Medina’s drawing of Dr. Collins
Talking about The Hospital

Find the meaning. Follow the example.

1. get well soon  _______ workers, employees
2. a terrible accident  _______ feel better soon
3. miss home  _______ responsible for
4. encourage  _______ want something now
5. staff  _______ make a picture with a pencil, pen or marker
6. in charge of  _______ think about home and feel sad
7. draw  _______ a bad fall or car crash (for example)
8. can’t wait  _______ give hope to someone
Talking about The Hospital

Complete the sentences. Follow the example.

Alisha: So, how was your (1) ____________ with the family?

Oh, I see you have an (2) ____________ in your family!

Mrs. Medina: My (3) ____________.

Alisha: Is that your house?

Mrs. Medina: Yeah. It’s nice to see my (4) ____________ again.

Alisha: You must (5) ____________ it very much.

Mrs. Medina: Yeah. I (6) ____________ to go back home.

But sometimes, I think I’ll never...

Alisha: Mrs. Medina, we want you to (7) ____________ as soon as possible. We will do everything we can to (8) ____________.

artist • can’t wait • get well • grandson
help • home • miss • visit
Talking about The Hospital

Complete the sentences. Follow the example.

Reporter: My name is Nguyen Tran with the Big City News. Can you tell me your name and a few things about yourself?

Mrs. Medina: My name is Viviana Medina. I come from Colombia. Four months ago, I had a terrible accident. I thought I would never come from again. But thanks to the staff here, I am alive today, and I’m walking. There is beauty in the hands of these workers and in the goodness of their hearts.
Mrs. Medina is talking about her past. What does she do now? Follow the example.

<table>
<thead>
<tr>
<th>Past</th>
<th>Present</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. I used to live in Colombia.</td>
<td>Now I am retired.</td>
</tr>
<tr>
<td>2. I used to work in a factory.</td>
<td>Now I use a map and ask people for directions.</td>
</tr>
<tr>
<td>3. I used to climb trees when I was growing up.</td>
<td>Now I don’t worry when I speak.</td>
</tr>
<tr>
<td>4. I used to be afraid of making mistakes in English.</td>
<td>Now I live in New York.</td>
</tr>
<tr>
<td>5. I used to get lost on the subway.</td>
<td>Now my grandson climbs them!</td>
</tr>
</tbody>
</table>

retired = stopped working
Lesson 7

Talking about The Hospital
What do they do every day?

Match a job with an action. Follow the example.

1. ___________  I clean the hospital.
2. ___________  I serve food to the patients.
3. ___________  I give medical treatment to patients.
4. ___________  I fix things in the hospital building.
5. ___________  I am in charge of the medical staff in the hospital.
6. ___________  I work with doctors and take care of patients in the hospital.
7. ___________  I keep the hospital safe.
8. ___________  I translate for patients so they understand the doctors.
Talking about The Hospital
What did they do today?

Match a person with an action they did. Follow the example.

1. ________ Clayton ________ I cleaned the 6th floor of the hospital.
2. ___________ ________ I served breakfast and lunch to the patients.
3. ___________ ________ I took care of Mrs. Medina and other patients.
4. ___________ ________ I hung some pictures on the wall of the hospital.
5. ___________ ________ I had a meeting with my hospital staff.
6. ___________ ________ I drew another picture of the hospital staff.

What about you? What did you do today?
Good Question!

What’s the question? Follow the example.

1. **Reporter:** What do you do?  
   **Alisha:** I’m a nurse at Elmhurst Hospital.

2. **Reporter:** I used to work the night shift. Now I work the day shift.
   **Alisha:** I used to work part-time. Now I work full-time.

4. **Reporter:** Yes. I like taking care of patients. And my job has good benefits.
   **Alisha:** I like to go to the New York Botanical Garden. It’s near my apartment in the Bronx.

Practice the questions out loud. Ask someone you know!

**shift** = day or night work schedule  
**benefits** = health insurance, paid vacation, paid sick days, retirement plan
What Can You Say?

What can you say? Follow the example.

1. You are Mrs. Medina’s grandson. Tell your grandmother to feel better.
   
   Get well soon.

2. You are Dr. Collins. Find out what your staff is doing.

3. You are Mrs. Medina. Introduce yourself.

4. You are Mrs. Medina. Say where you come from.

5. You are Mrs. Medina. You want to speak to Dr. Collins. Get his attention.

Say the words out loud—like actors on TV!
Watch the Show

Who says it?

Watch *The Hospital*. Listen carefully.

Find out who says these lines.

1. “We are interpreters. I help Chinese patients who don’t speak English.”

2. “This is art you can wear. I make them for the West Indian Day Parade in Brooklyn.”

3. “You should talk to Alisha.”

4. “I was always the person in the family who took care of everyone.”

5. “You painted with a mop?”

6. “When I was a young girl in Poland, my father gave me a camera, and I never put it down.”

7. “I am not rich, but my life is rich. I live in a city with people from all over the world.”

Who says it?

Dr. Collins
Nguyen Tran
Mrs. Medina
Toni
interpreter
Halina
Watch the Show
What’s going on?

What do you think is going on in this picture?

Watch
We Speak NYC • The Hospital
to find out what is going on.

Go to www.nyc.gov/WeSpeakNYC
Lesson 13

Tell the Story

Use these words to tell a friend about The Hospital.

Find 5 art words.

1. 

2. 

3. 

4. 

5. 

Find 5 work words.

1. 

2. 

3. 

4. 

5. 

Word picture: www.wordle.net/
Lesson 14

What Does It Mean?
Work Words

full-time • minimum wage • overtime • part-time

Complete the question. Follow the example.

1. What does ________ mean?
   In most jobs, full-time means working 40 hours a week.

2. What does __________ mean?
   In most jobs, part-time means working less than 40 hours a week.

3. What does __________ mean?
   It is the lowest pay per hour allowed by law. All workers must get the minimum wage or more.

4. What does __________ mean?
   It means extra work hours—more than full-time. Workers should get more pay for overtime.
What You Can Do
To Learn More English

✔ Get together with friends who are learning English, too. Watch We Speak NYC together. Do the exercises together.

✔ Read the story out loud with a friend—like actors on TV! It’s a good way to learn.

✔ Go to your local public library. To find the nearest library, call 311 or go to www.nypl.org, www.brooklynpubliclibrary.org or www.queenslibrary.org.

✔ If you have a high school diploma and want to improve your English and start college, go to www.clip.cuny.edu or www.cuny.edu.

✔ Make a list of words and expressions you learned from The Hospital.

___________________________________________________________________________
___________________________________________________________________________
___________________________________________________________________________
___________________________________________________________________________

Visit the We Speak NYC website.
• Read the Study Guides.
• Practice your English.
• Watch videos of all the episodes.
• Read about your favorite characters!

www.nyc.gov/WeSpeakNYC
What You Can Do
For Your Future

Daniel
Study for a career in health care at The City University of New York (CUNY). To find a CUNY college near you, go to www.cuny.edu.

Orlando
Want to find a better job? Call 311 and ask for NYC Workforce1 Career Centers, or visit www.nyc.gov/workforce1.

What You Can Do
In Your Free Time

Mrs. Medina
See an art show for free! Call 311 to get information. Or get a calendar of cultural events in New York City at: www.nycgo.com.

Alisha
Visit a botanical garden near you! Here are some websites for more information:
• In the Bronx: www.nybg.org
• In Brooklyn: www.bbg.org
• In Manhattan: www.centralparknyc.org
• In Queens: www.queensbotanical.org
• In Staten Island: www.snug-harbor.org

Halina
Learn about photography! Visit the International Center of Photography at: www.icp.org.

Toni
Come to the West Indian Day Parade in Brooklyn! Get information about the parade at: www.brooklynpubliclibrary.org/ourbrooklyn/carnival.
### Dictionary: Translation of Key Words

<table>
<thead>
<tr>
<th>English</th>
<th>Español</th>
<th>中文</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. accident</td>
<td>accidente</td>
<td>事故</td>
</tr>
<tr>
<td>2. employee/employer</td>
<td>empleado/empleador</td>
<td>雇員/雇主</td>
</tr>
<tr>
<td>3. get well soon</td>
<td>recuperarse pronto</td>
<td>早日康復</td>
</tr>
<tr>
<td>4. in charge of</td>
<td>encargado de</td>
<td>負責</td>
</tr>
<tr>
<td>5. minimum wage</td>
<td>salario mínimo</td>
<td>最低薪水</td>
</tr>
<tr>
<td>6. night shift/day shift</td>
<td>turno nocturno/turno diurno</td>
<td>夜班/日班</td>
</tr>
<tr>
<td>7. part-time/full-time</td>
<td>tiempo parcial/tiempo completo</td>
<td>半職工/全職工</td>
</tr>
<tr>
<td>8. a patient</td>
<td>un paciente</td>
<td>患者</td>
</tr>
<tr>
<td>9. staff</td>
<td>personal</td>
<td>醫務人員</td>
</tr>
<tr>
<td>10. take care of</td>
<td>cuidar</td>
<td>照顧</td>
</tr>
<tr>
<td>11. training</td>
<td>capacitación</td>
<td>培訓</td>
</tr>
</tbody>
</table>
**Russian** | **Bangla** | **Arabic**
--- | --- | ---
несчастный случай | দুঃখটনা | حادث
сотрудник/работодатель | কর্মচারী/নিয়োগকর্তা | موظف/صاحب عمل
скоро поправиться | ফ্রন্ত ভালো হওয়া | خَسَن سريعاً
быть ответственным за | দায়িত্ব থাকা | مسؤول عن
минимальная заработная плата | নূনতম মজুরি | الاخذ الأدنى للأجر
ночная смена/дневная смена | রাতের শিফ্ট/দিনের শিফ্ট | وردية ليلية/وردية نهارية
неполный рабочий день/полный рабочий день | খাওকালীন/পূর্ণকালীন | دوام جزئي/دوام كامل
пациент | একজন রোগী | مريض
персонал | করমী | طاقم
заботиться о | ফর্ড নেওয়া | عناية
обучение | প্রশিক্ষণ | تدريب
Dear Alisha,

Write a letter to Alisha. Ask her a question. Give her advice. Tell Alisha your story!

Dear Alisha,

Sincerely yours,
Answers

Page 13
1. works
2. takes care of
3. used to
4. draws
5. feels
6. loves
7. want
8. organize
9. takes
10. makes
11. paints
12. interviews

Page 14
1. pages 3, 5
2. page 3
3. pages 7, 9
4. page 8
5. page 8
6. page 8
7. page 8
8. page 9

Page 15
1. feel better soon
2. a bad fall or car crash (for example)
3. think about home and feel sad
4. give hope to someone
5. workers, employees
6. responsible for
7. make a picture with a pencil, pen or marker
8. want something now

Page 16
1. visit
2. artist
3. grandson
4. home
5. miss
6. can’t wait
7. get well
8. help

Page 17
1. name
2. come from
3. accident
4. walk
5. staff
6. hands

Page 18
2. Now I am retired.
3. Now my grandson climbs them!
4. Now I don’t worry when I speak.
5. Now I use a map and ask people for directions.

Page 19
1. janitor
2. food service worker
3. doctor
4. maintenance worker
5. medical director
6. nurse
7. security guard
8. interpreter

Page 20
1. Clayton
2. Halina
3. Alisha
4. Orlando
5. Dr. Collins
6. Mrs. Medina

Page 21
1. What do you do?
2. What shift do you work?
3. Do you work part-time or full-time?
4. Do you like your job?
5. What do you like to do in your free time?

Page 22
1. Get well soon.
2. What’s going on?
3. My name is Viviana Medina.
4. I come from Colombia.
5. Excuse me, Dr. Collins. May I speak with you?

Page 23: Watch the show for these answers.
1. interpreter
2. Toni
3. Dr. Collins
4. Mrs. Medina
5. Nguyen Tran
6. Halina
7. Mrs. Medina

Page 25: There are other correct answers.
Art words: art, picture, draw, drawing, show
Work words: full-time, overtime, benefits, shift, employee

Page 26
1. full-time
2. part-time
3. minimum wage
4. overtime