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# The Hospital

## Study Guide



SEASON 1

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# The Hospital

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Something magical happens in the hospital.



**Ask Alisha...**

# Mrs. Medina and Alisha

Mrs. Medina is in the hospital. Her grandson draws her a picture.

So, how was your visit with the family?  
Oh, I see you have an artist in your family!



My grandson.



Is that your house?



Yeah. It's nice to see  
my home again.

You must miss it  
very much.



Mrs. Medina is afraid she will never go home.

Yeah. I can't wait to go back home.  
But sometimes, I think I'll never...



Mrs. Medina, we want you  
to get well as soon as possible.  
We will do everything  
we can to help.

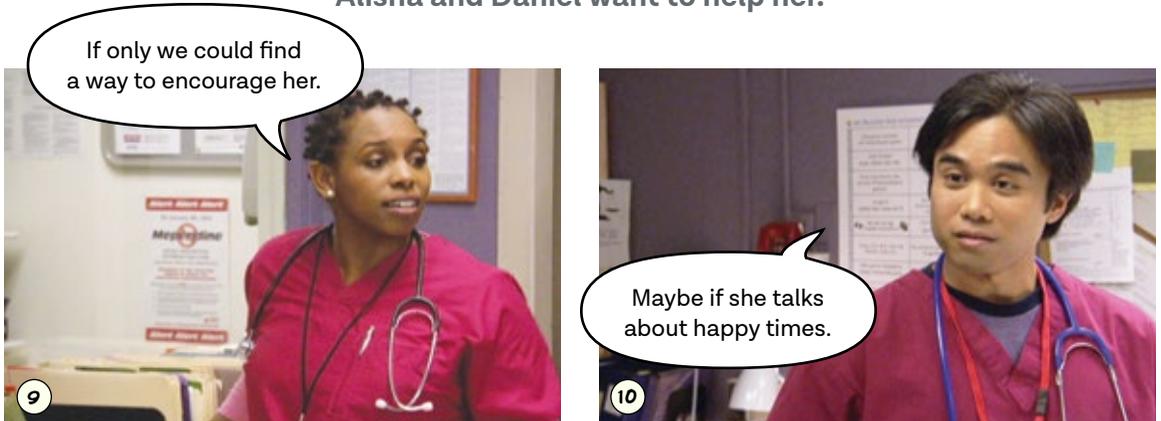


# Alisha and Daniel

Alisha tells Daniel about Mrs. Medina.



Alisha and Daniel want to help her.



**encourage** = give hope

# The Next Day

Mrs. Medina remembers her life in Colombia.

I used to love to draw when I was growing up in Colombia.

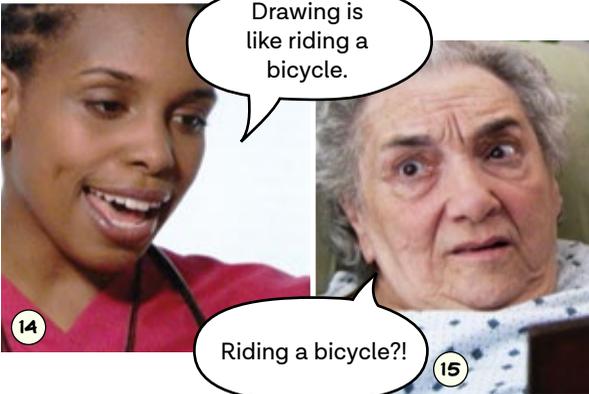


But when I came to this country, I was so busy. I stopped.



Alisha encourages Mrs. Medina to draw again.

Drawing is like riding a bicycle.

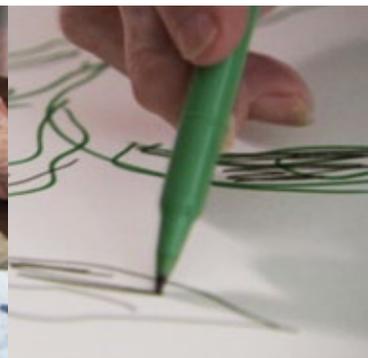


Riding a bicycle?!



Once you learn, you never forget. I bet you can still draw.

Later, when Mrs. Medina is alone...



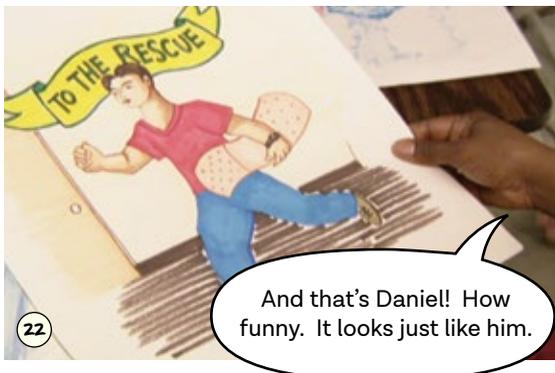
**I bet** = I'm sure

# Mrs. Medina Is Feeling Better

A few days later, Mrs. Medina has a surprise for Alisha.



Mrs. Medina drew beautiful pictures of the hospital workers.



Mrs. Medina has one more picture.

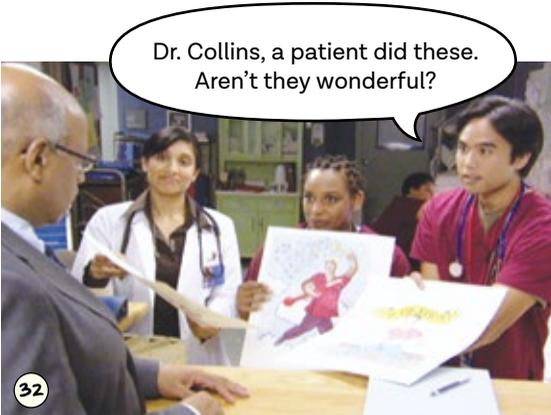


# Hang Them on the Wall?

Everyone loves the pictures. The medical director has a question.



Daniel shows him the pictures, and Dr. Patel has an idea.



Dr. Collins isn't sure.



# Let's Have an Art Show!

Mrs. Medina's pictures are on the wall.  
The hospital workers want more art.



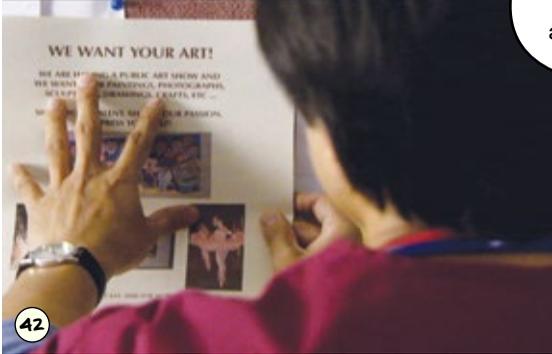
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## They make a plan.



# The Workers Organize an Art Show

Daniel puts up a sign. Orlando talks to Clayton.



Hey, Clayton.  
Did you hear  
about the art show?



Clayton paints with a mop! Halina takes photographs.



Toni makes a West Indian headdress.



This is  
for the art show.



# Art in the Hospital

Mrs. Medina wants to talk to Dr. Collins.



She has an idea.



A little later, Dr. Collins is in a good mood!



# The Art Show Opens

A reporter from a local newspaper comes to the art show.



Mrs. Medina tells her story.



It's a magical moment.



**staff** = workers

# Who We Are



1. My name is **Alisha**. I'm a nurse at Elmhurst Hospital. I help patients get better. I give them medicine. I talk to them, and I listen to them.

2. My name is **Daniel**. I'm a nurse, too. Alisha is my coworker. She comes from the Caribbean. I'm from the Philippines. The workers in this hospital come from all over the world.



3. My name is **Dr. Patel**. I come from India. Mrs. Medina is one of my patients. I help her walk again.

4. My name is **Halina**. I'm from Poland. I serve food to the patients in the hospital. In my free time, I like to take pictures.



5. My name is **Orlando**. I'm a maintenance worker from Peru. The nurses and doctors take care of patients. I take care of the building! I also hang the pictures in the art show on the wall.

6. My name is **Clayton**. I'm from Queens. I also take care of the hospital building. I'm a janitor. Did you see the painting with a mop? That's my art work!





7. My name is **Toni**. I am a security guard. I come from the Caribbean. In my free time, I make costumes for the West Indian Day Parade in Brooklyn.



8. My name is **Dr. Collins**. I live in Staten Island. I'm a medical director, not an art director. But I love the art in my hospital.



9. My name is **Mrs. Medina**. I come from Colombia. A few months ago, I had a terrible accident. The people in this hospital are fantastic. Thanks to them, I'm alive and I'm walking. I'm drawing again, too. Do you like my art?



10. My name is **Nguyen Tran**. I come from Vietnam. I'm a newspaper reporter. I interview the workers in the hospital. They tell me their stories. New York City is amazing. Eight million people from all over the world. Eight million stories!

Here are two other characters in **The Hospital**.  
Watch the show and meet them!



We are interpreters.  
We help patients  
who don't speak English.



This means "peace" in Arabic.



This means "get well soon" in Chinese.



# What Happens?

Complete the sentences. Follow the example.

draws • feels • takes care of • used to • ~~works~~

1. Alisha works as a nurse in a hospital.
2. Alisha \_\_\_\_\_ Mrs. Medina, one of her patients.
3. Mrs. Medina \_\_\_\_\_ draw when she was a child.
4. Mrs. Medina \_\_\_\_\_ pictures of the hospital staff.
5. Mrs. Medina \_\_\_\_\_ much better when she draws.

interviews • loves • makes • organize  
paints • takes • want

6. Everyone \_\_\_\_\_ Mrs. Medina's drawings.
7. Workers on other floors \_\_\_\_\_ Mrs. Medina to draw pictures of them, too.
8. Alisha and her coworkers decide to \_\_\_\_\_ an art show.
9. Halina, a food service worker, \_\_\_\_\_ photographs.
10. Toni, a security guard, \_\_\_\_\_ a West Indian Day Parade headdress.
11. Clayton, a janitor, \_\_\_\_\_ with his mop!
12. Nguyen Tran, a reporter from the Big City News, \_\_\_\_\_ Mrs. Medina about her life and art.

# Where Is It?

Find these things in the story.

Write the page number(s). Follow the example.



1. balloons in Mrs. Medina's room pages 3, 5
2. Mrs. Medina's markers \_\_\_\_\_
3. employee mailboxes \_\_\_\_\_
4. Daniel's sign about the art show \_\_\_\_\_
5. Clayton's mop \_\_\_\_\_
6. Halina's camera \_\_\_\_\_
7. Toni's headdress \_\_\_\_\_
8. Mrs. Medina's drawing of Dr. Collins \_\_\_\_\_

# Talking about The Hospital

Find the meaning. Follow the example.



- |                               |               |   |
|-------------------------------|---------------|---|
| 1. <b>get well soon</b>       | _____         | workers, employees                          |
| 2. <b>a terrible accident</b> | _____ 1 _____ | feel better soon                            |
| 3. <b>miss home</b>           | _____         | responsible for                             |
| 4. <b>encourage</b>           | _____         | want something now                          |
| 5. <b>staff</b>               | _____         | make a picture with a pencil, pen or marker |
| 6. <b>in charge of</b>        | _____         | think about home and feel sad               |
| 7. <b>draw</b>                | _____         | a bad fall or car crash (for example)       |
| 8. <b>can't wait</b>          | _____         | give hope to someone                        |

# Talking about The Hospital

Complete the sentences. Follow the example.



artist • can't wait • get well • grandson  
help • home • miss • ~~visit~~

- Alisha:** So, how was your (1) visit with the family?  
Oh, I see you have an (2) \_\_\_\_\_ in your family!
- Mrs. Medina:** My (3) \_\_\_\_\_.
- Alisha:** Is that your house?
- Mrs. Medina:** Yeah. It's nice to see my (4) \_\_\_\_\_ again.
- Alisha:** You must (5) \_\_\_\_\_ it very much.
- Mrs. Medina:** Yeah. I (6) \_\_\_\_\_ to go back home.  
But sometimes, I think I'll never...
- Alisha:** Mrs. Medina, we want you to (7) \_\_\_\_\_ as soon as possible. We will do everything we can to (8) \_\_\_\_\_.

# Talking about The Hospital

Complete the sentences. Follow the example.



accident • come from • hands • name • staff • walk

**Reporter:**

My name is Nguyen Tran with the *Big City News*. Can you tell me your (1) name and a few things about yourself?

**Mrs. Medina:**

My name is Viviana Medina. I (2) \_\_\_\_\_ Colombia. Four months ago, I had a terrible (3) \_\_\_\_\_. I thought I would never (4) \_\_\_\_\_ again. But thanks to the (5) \_\_\_\_\_ here, I am alive today, and I'm walking. There is beauty in the (6) \_\_\_\_\_ of these workers and in the goodness of their hearts.

# Talking about The Hospital



**Mrs. Medina is talking about her past. What does she do now?  
Follow the example.**

<b>Past</b>	_____	<b>Present</b>
1. I <b>used to</b> live in Colombia.	_____	Now I am retired.
2. I <b>used to</b> work in a factory.	_____	Now I use a map and ask people for directions.
3. I <b>used to</b> climb trees when I was growing up.	_____	Now I don't worry when I speak.
4. I <b>used to</b> be afraid of making mistakes in English.	_____ <sup>1</sup>	Now I live in New York.
5. I <b>used to</b> get lost on the subway.	_____	Now my grandson climbs them!

**retired** = stopped working

# Talking about The Hospital

## What do they do every day?



doctor • food service worker • interpreter • ~~janitor~~  
maintenance worker • medical director • nurse • security guard

Match a job with an action. Follow the example.

1. janitor I clean the hospital.
2. \_\_\_\_\_ I serve food to the patients.
3. \_\_\_\_\_ I give medical treatment to patients.
4. \_\_\_\_\_ I fix things in the hospital building.
5. \_\_\_\_\_ I am in charge of the medical staff in the hospital.
6. \_\_\_\_\_ I work with doctors and take care of patients in the hospital.
7. \_\_\_\_\_ I keep the hospital safe.
8. \_\_\_\_\_ I translate for patients so they understand the doctors.

# Talking about The Hospital

## What did they do today?



Alisha

~~Clayton~~

Dr. Collins



Halina



Mrs. Medina



Orlando

Match a person with an action they did. Follow the example.

1. Clayton I cleaned the 6<sup>th</sup> floor of the hospital.
2. \_\_\_\_\_ I served breakfast and lunch to the patients.
3. \_\_\_\_\_ I took care of Mrs. Medina and other patients.
4. \_\_\_\_\_ I hung some pictures on the wall of the hospital.
5. \_\_\_\_\_ I had a meeting with my hospital staff.
6. \_\_\_\_\_ I drew another picture of the hospital staff.

**What about you? What did you do today?**

# Good Question!



What's the question? Follow the example.

1. **Reporter:** What do you do?

**Alisha:** I'm a nurse at Elmhurst Hospital.

2. **Reporter:** \_\_\_\_\_

**Alisha:** I used to work the night shift. Now I work the day shift.

3. **Reporter:** \_\_\_\_\_

**Alisha:** I used to work part-time. Now I work full-time.

4. **Reporter:** \_\_\_\_\_

**Alisha:** Yes. I like taking care of patients. And my job has good benefits.

5. **Reporter:** \_\_\_\_\_

**Alisha:** I like to go to the New York Botanical Garden. It's near my apartment in the Bronx.

**Practice the questions out loud. Ask someone you know!**

**shift** = day or night work schedule  
**benefits** = health insurance, paid vacation, paid sick days, retirement plan

# What Can You Say?

~~Get well soon.~~

Excuse me,  
Dr. Collins. May I  
speak with you?

My name is  
Viviana Medina.

I come from  
Colombia.

What's going on?

**What can you say? Follow the example.**

1. You are **Mrs. Medina's grandson**. Tell your grandmother to feel better.

*Get well soon.*

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2. You are **Dr. Collins**. Find out what your staff is doing.
- 

3. You are **Mrs. Medina**. Introduce yourself.
- 

4. You are **Mrs. Medina**. Say where you come from.
- 

5. You are **Mrs. Medina**. You want to speak to Dr. Collins. Get his attention.
- 

**Say the words out loud—like actors on TV!**

# Watch the Show

## Who says it?

Watch **The Hospital**. Listen carefully.  
Find out who says these lines.

Who says it?

1. “We are interpreters. I help Chinese patients who don’t speak English.”
2. “This is art you can wear. I make them for the West Indian Day Parade in Brooklyn.”
3. “You should talk to Alisha.”
4. “I was always the person in the family who took care of everyone.”
5. “You painted with a mop?”
6. “When I was a young girl in Poland, my father gave me a camera, and I never put it down.”
7. “I am not rich, but my life is rich. I live in a city with people from all over the world.”

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



Dr. Collins



Nguyen Tran



Mrs. Medina



Toni



interpreter



Halina

# Watch the Show

## What's going on?

What do you think is going on in this picture?



Watch  
**We Speak NYC • The Hospital**  
to find out what is going on.

Go to [www.nyc.gov/WeSpeakNYC](http://www.nyc.gov/WeSpeakNYC)



# What Does It Mean?

## Work Words

~~full-time~~ • minimum wage • overtime • part-time

Complete the question. Follow the example.

1. What does full-time mean?

In most jobs, full-time means working 40 hours a week.

2. What does \_\_\_\_\_ mean?

In most jobs, part-time means working less than 40 hours a week.

3. What does \_\_\_\_\_ mean?

It is the lowest pay per hour allowed by law. All workers must get the minimum wage or more.

4. What does \_\_\_\_\_ mean?

It means extra work hours—more than full-time. Workers should get more pay for overtime.

# What You Can Do To Learn More English

- ✔ Get together with friends who are learning English, too.  
Watch **We Speak NYC** together. Do the exercises together.
- ✔ Read the story out loud with a friend—like actors on TV!  
It's a good way to learn.
- ✔ Go to your local public library. To find the nearest library, call 311  
or go to [www.nypl.org](http://www.nypl.org), [www.brooklynpubliclibrary.org](http://www.brooklynpubliclibrary.org)  
or [www.queenslibrary.org](http://www.queenslibrary.org).
- ✔ If you have a high school diploma and want to improve your English  
and start college, go to [www.clip.cuny.edu](http://www.clip.cuny.edu) or [www.cuny.edu](http://www.cuny.edu).
- ✔ Make a list of words and expressions you learned from **The Hospital**.

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Visit the **We Speak NYC** website.

- Read the Study Guides.
- Practice your English.
- Watch videos of all the episodes.
- Read about your favorite characters!

[www.nyc.gov/WeSpeakNYC](http://www.nyc.gov/WeSpeakNYC)

# What You Can Do For Your Future

## Daniel

Study for a career in health care at The City University of New York (CUNY). To find a CUNY college near you, go to [www.cuny.edu](http://www.cuny.edu).



## Orlando

Want to find a better job? Call 311 and ask for NYC Workforce1 Career Centers, or visit [www.nyc.gov/workforce1](http://www.nyc.gov/workforce1).



# What You Can Do In Your Free Time

## Mrs. Medina

See an art show for free! Call 311 to get information. Or get a calendar of cultural events in New York City at: [www.nycgo.com](http://www.nycgo.com).



## Alisha

Visit a botanical garden near you! Here are some websites for more information:

- In the Bronx: [www.nybg.org](http://www.nybg.org)
- In Brooklyn: [www.bbg.org](http://www.bbg.org)
- In Manhattan: [www.centralparknyc.org](http://www.centralparknyc.org)
- In Queens: [www.queensbotanical.org](http://www.queensbotanical.org)
- In Staten Island: [www.snug-harbor.org](http://www.snug-harbor.org)



## Halina

Learn about photography! Visit the International Center of Photography at: [www.icp.org](http://www.icp.org).



## Toni

Come to the West Indian Day Parade in Brooklyn! Get information about the parade at:

[www.brooklynpubliclibrary.org/ourbrooklyn/carnival](http://www.brooklynpubliclibrary.org/ourbrooklyn/carnival).



## Dictionary: Translation of Key Words

English	Español	中文
1. accident	accidente	事故
2. employee/employer	empleado/empleador	雇員/雇主
3. get well soon	recuperarse pronto	早日康復
4. in charge of	encargado de	負責
5. minimum wage	salario mínimo	最低薪水
6. night shift/day shift	turno nocturno/turno diurno	夜班/日班
7. part-time/full-time	tiempo parcial/tiempo completo	半職工/全職工
8. a patient	un paciente	患者
9. staff	personal	醫務人員
10. take care of	cuidar	照顧
11. training	capacitación	培訓

Go to [www.nyc.gov/We SpeakNYC](http://www.nyc.gov/WeSpeakNYC) to learn more.

Русский	বাংলা	العربية
несчастный случай	দুর্ঘটনা	حادث
сотрудник/работодатель	কর্মচারী/নিয়োগকর্তা	موظف / صاحب عمل
скоро поправиться	দ্রুত ভালো হওয়া	تحسن سريعاً
быть ответственным за	দায়িত্বে থাকা	مسئول عن
минимальная заработная плата	ন্যূনতম মজুরি	الحد الأدنى للأجر
ночная смена/дневная смена	রাতের শিফট/দিনের শিফট	وردية ليلية /وردية نهائية
неполный рабочий день/ полный рабочий день	খণ্ডকালীন/পূর্ণকালীন	دوام جزئي /دوام كامل
пациент	একজন রোগী	مريض
персонал	কর্মী	طاقم
заботиться о	যত্ন নেওয়া	عناية
обучение	প্রশিক্ষণ	تدريب



# Answers

## Page 13

1. works
2. takes care of
3. used to
4. draws
5. feels
6. loves
7. want
8. organize
9. takes
10. makes
11. paints
12. interviews

## Page 14

1. pages 3, 5
2. page 3
3. pages 7, 9
4. page 8
5. page 8
6. page 8
7. page 8
8. page 9

## Page 15

1. feel better soon
2. a bad fall or car crash (for example)
3. think about home and feel sad
4. give hope to someone
5. workers, employees
6. responsible for
7. make a picture with a pencil, pen or marker
8. want something now

## Page 16

1. visit
2. artist
3. grandson
4. home
5. miss
6. can't wait
7. get well
8. help

## Page 17

1. name
2. come from
3. accident
4. walk
5. staff
6. hands

## Page 18

1. Now I live in New York.
2. Now I am retired.
3. Now my grandson climbs them!

4. Now I don't worry when I speak.
5. Now I use a map and ask people for directions.

## Page 19

1. janitor
2. food service worker
3. doctor
4. maintenance worker
5. medical director
6. nurse
7. security guard
8. interpreter

## Page 20

1. Clayton
2. Halina
3. Alisha
4. Orlando
5. Dr. Collins
6. Mrs. Medina

## Page 21

1. What do you do?
2. What shift do you work?
3. Do you work part-time or full-time?
4. Do you like your job?
5. What do you like to do in your free time?

## Page 22

1. Get well soon.
2. What's going on?
3. My name is Viviana Medina.
4. I come from Colombia.
5. Excuse me, Dr. Collins. May I speak with you?

## Page 23: Watch the show for these answers.

1. interpreter
2. Toni
3. Dr. Collins
4. Mrs. Medina
5. Nguyen Tran
6. Halina
7. Mrs. Medina

## Page 25: There are other correct answers.

**Art words:** art, picture, draw, drawing, show

**Work words:** full-time, overtime, benefits, shift, employee

## Page 26

1. full-time
2. part-time
3. minimum wage
4. overtime

**Watch  
Read  
Learn**



[www.nyc.gov/WeSpeakNYC](http://www.nyc.gov/WeSpeakNYC)